

Daftar Pustaka

- Abuhav, I., 2017, *ISO 9001:2015— A Complete Guide to Quality Management Systems*, Taylor & Francis Group, Boca Raton, New York.
- Badan Penjaminan Mutu. 2019, *Pedoman Pembuatan Instruksi Kerja (IK)*, [online] Tersedia di: <<https://bpm.uai.ac.id/wp-content/uploads/2020/01/Pedoman-Pembuatan-Instruksi-Kerja-IK-2019.pdf>> [Diakses tanggal 8 September 2022].
- Badan Standardisasi Nasional. 2015, *SNI ISO 9001:2015 Sistem Manajemen Mutu Persyaratan*. Jakarta: BSN.
- Crosby, P.B., 1979, *Quality Is Free : The Art Of Making Quality Certain*, McGraw-Hill, New York.
- Dewi, N.M.I. dan Sedana, I.B., 2017, Efektivitas Manajemen Risiko Dalam Mengendalikan Risiko Kredit Di PT Bank Rakyat Indonesia, *E-Jurnal Manajemen Unud*, **6(8)**: 4298-4305.
- Efansyah, M.N. & Nugraha, A. 2019, *Perkembangan dan Penerapan Sistem Manajemen Mutu ISO 9001:2015*, Wana Aksara.
- Gaspersz, V. 2001, *ISO 9001:2000 And Continual Quality Improvement*, Gramedia Pustaka Utama, Jakarta.
- Handayani, D., 2018, Evaluasi Penerapan ISO 9001:2015 Pada Pt Pulau Sambu Group (Psg) Sungai Guntung Kabupaten Indra Giri Hilir Riau, *Manajemen Bisnis*, **8(2)**: 95–106. <https://doi.org/10.22219/jmb.v8i2.7059>
- Iswajuni, Soetedjo, S., dan Manasikana, A., 2018, Pengaruh Enterprise Risk Management (Erm) Terhadap Nilai Perusahaan Pada Perusahaan Manufaktur Yang Terdaftar Di Bursa, *Journal Of Applied Managerial Accounting*, **2(2)**: 276-278.
- Jorion, P., 2007, *Value at Risk: The New Benchmark for Managing Financial Risk*, 3rd edition, The McGraw-Hill Companies, New York.
- Juran, J.M. dan Godfrey, A., 1998, *Juran's Quality Handbook*, 5th edition, McGraw-Hill, New York.
- Kamus Besar Bahasa Indonesia, Pengertian Sistem, [online] Tersedia di: <<https://kbbi.web.id/sistem>> [Diakses tanggal 8 Agustus 2022].
- Kamus Besar Bahasa Indonesia, Pengertian Risiko, [online] Tersedia di: <<https://kbbi.web.id/risiko>> [Diakses tanggal 8 Agustus 2022].
- Nuchpho, P., Nansaarnng, S., dan Pongpullponsak, A., 2014, 'Risk Assessment In

The Organization By Using FMEA Innovation: A Literature Review', *Proceedings of the 7th International Conference on Educational Reform*, pp 781–784.

Purwanggono, B. dan Handayani, N.U., 2018, 'Effectiveness Analysis of ISO 9001:2015 Implementation at Manufacturing Industry', *SHS Web of Conferences*, EDP Sciences, Semarang, pp 1-3.

Shelly, G.B. dan Rosenblatt, H.J, 2012, *Systems Analysis and Design Ninth Edition*, Course Technology, United States of America.

Stamatis, D.H., 2015, *The ASQ Pocket Guide to Failure Mode and Effect Analysis (FMEA)*, American Society for Quality, Milwaukee.

Tricker, R., 1997, *ISO 9001 For Small Businesses*, 6th edition, Butterworth-Heinemann, London and New York.